

Models:

G4-18/20-SS

G4-24-SS

G4-30-SS



**For use with
natural gas
only**

G4-Stainless Steel Burner For Outdoor Use Only

Important: Read this manual carefully before starting installation of the log set.

WARNING

If the information in this manual is not followed exactly, a fire or explosion may result, causing property damage, personal injury, or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS:

- Open a window.
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in the building.
 - Immediately call the gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach the gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

CODE AND SUPPLY REQUIREMENTS

This outdoor burner must be installed in accordance with local codes and ordinances, or in the absence of local codes, with the latest National Fuel Gas Code, ANSI Z223.1.

WARNING

Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult a qualified professional installer, service agency, or gas supplier.

This appliance is designed as an **attended appliance**. Adults **must** be present when the unit is operating. **DO NOT** leave this unit burning when unattended. If this product is left burning unattended it may cause damage or serious injury.

INSTALLER: Leave these instructions with consumer.
CONSUMER: Retain for future reference.



We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

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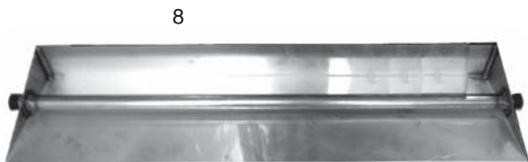
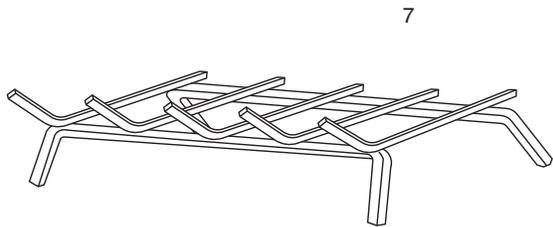
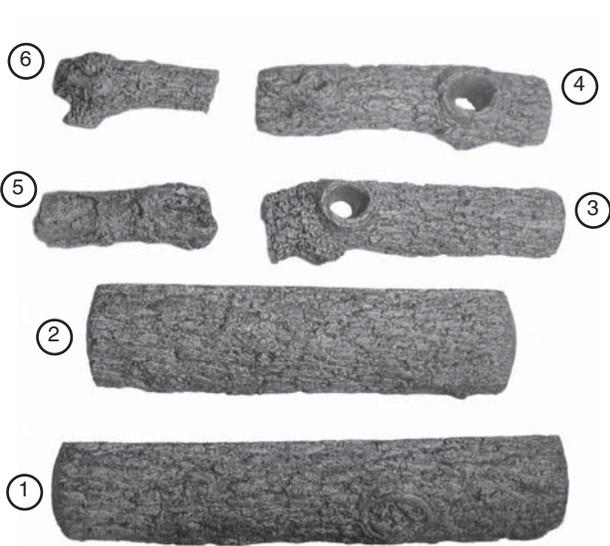
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SAFETY INFORMATION

- 1. Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.**
- 2. Young children should be carefully supervised when they are in the area of the appliance.**
- 3. Clothing or other flammable materials should not be placed on or near the appliance.**
- 4. Any guard or other protective device removed for servicing the appliance must be replaced prior to operating the appliance.**
- 5. Installation and repair must be done by a qualified service person. The appliance must be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary.**
- 6. Solid fuels shall not be burned in a fireplace where this gas log set is installed.**
- 7. Keep the appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.**
- 8. The burner assembly must be replaced prior to the appliance being put into operation if it is evident that the burner assembly is damaged. Contact your local dealer for replacement parts.**

PARTS LIST

Before beginning installation, be sure the gas log set is complete by comparing its contents with this PARTS LIST. The RG4-24 set is listed and illustrated. The parts may differ depending upon the log style and size of the set. Be sure you know the model number and size of your set when ordering replacement or optional parts and accessories.



Replacement parts can be ordered from your local dealer.

10
Glowing embers



11
Lava granules



ITEM# DESCRIPTION

- 1. Golden Oak front bottom log 24"
- 2. Golden Oak Rear bottom log 20"
- 3. Golden Oak top log 15"
- 4. Golden Oak top log 15"
- 5. Golden Oak top log 9"
- 6. Golden Oak top log 9"
- 7. Fireplace grate 24"

ITEM# DESCRIPTION

- 8. Burner pan assembly
- 9. Connector kit
- 10. Real-Fyre® glowing embers
- 11. Lava granules
- 12. Damper clamp
- 13. (2) Stabilizer clips

BEFORE YOU BEGIN - IMPORTANT INFORMATION

Before You Begin, review the information and safeguards below about the installation and operation of the Real-Fyre® gas log set.

Check to be sure that the fireplace meets the venting and construction requirements for the installation of the Real-Fyre® gas log set.

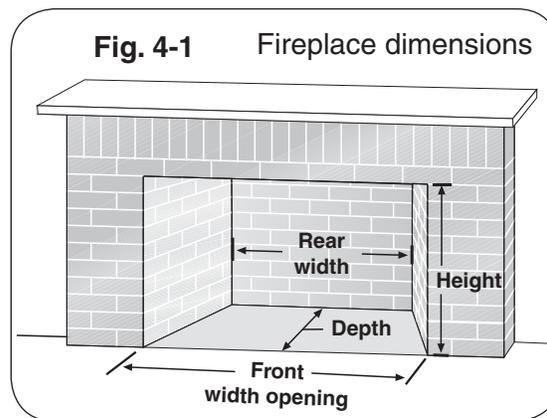
THIS BURNER IS DESIGNED FOR USE WITH NATURAL GAS. Never use propane gas in this burner.

Be sure the gas log set is properly sized for the fireplace. Improper sizing may negatively impact the proper drafting of the fireplace. Additionally, too large a log set will adversely affect the burn and hamper the proper operation of the control system. Too small a log set will diminish the beauty of the hearth setting. Fig. 4-1 illustrates the critical dimensions of the firebox.

This gas log set must be installed by an NFI Certified or other qualified professional installer.

The installation, including provisions for combustion and ventilation air, must conform with local codes, or in the absence of local codes, with the latest edition of the National Fuel Gas Code, ANSI Z223-1 and NFPA54. The Real-Fyre® gas log set is to be installed only in a solid-fuel burning fireplace with a working flue and constructed of noncombustible material. The fireplace must have an open damper. The chimney must be free of any obstructions. The fireplace flue must be at least 8" at its smallest dimension.

The fireplace must have a gas supply line that has been installed by a qualified technician in accordance



with all local codes. The gas supply line must have a ½" minimum interior diameter. If the gas line to the fireplace is longer than 20', a larger diameter line may be necessary.

Be sure to clean the fireplace floor of any ashes or other foreign materials. It is recommended that the fireplace and chimney be examined and cleaned by a chimney sweep or other qualified person before you install the Real-Fyre® gas log set, and annually thereafter.

Required Gas Pressure: The minimum inlet gas-supply pressure for the purpose of input adjustment is 5" for natural gas. The maximum inlet gas-supply pressure for this burner is 10.5" for natural gas.

Testing the Gas Supply System: The gas log set and its individual shut-off valve must be disconnected from the gas supply piping system while performing any tests of the piping system at pressures in excess of ½ psig (3.5 kPa). The gas log set must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than ½ psig (3.5 kPa). This is accomplished by closing the gas supply line valve, which is required by NFPA 54, section 5.54. A fireplace screen must be in place when the log set is burning and, unless other provisions

for combustion air are provided, the screen must have an opening(s) for introduction of combustion air. When a glass fireplace enclosure (door) is used, operate the gas log set with the glass doors open.

*** Note:** Rear width is at corresponding depth.

| Burner size | Min. Fireplace Dimensions | | | | BTU |
|-------------|---------------------------|-------|-------|--------|-----|
| | Width | | Depth | Height | |
| | Front | Rear* | | | |
| 18/20" | 24" | 20" | 12" | 18" | 75M |
| 24" | 28" | 26" | 12" | 18" | 95M |
| 30" | 36" | 32" | 12" | 18" | 98M |

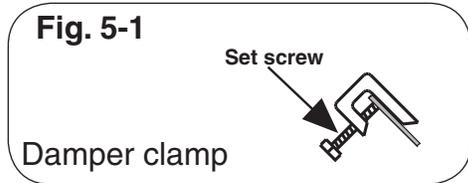
| MINIMUM FREE OPENING AREA OF CHIMNEY DAMPER FOR VENTING | | | | | | |
|---|--|------------|------------|--|------------|------------|
| Chimney Height | For Factory Built Fireplaces Log Set Sizes | | | For Masonry Built Fireplaces Log Set Sizes | | |
| | 18/20" | 24" | 30" | 18/20" | 24" | 30" |
| 15' | 47 sq. in. | 60 sq. in. | 62 sq. in. | 51 sq. in. | 64 sq. in. | 66 sq. in. |
| 20' | 43 sq. in. | 54 sq. in. | 56 sq. in. | 47 sq. in. | 58 sq. in. | 60 sq. in. |
| 25' | 41 sq. in. | 51 sq. in. | 53 sq. in. | 45 sq. in. | 55 sq. in. | 57 sq. in. |
| 30' | 38 sq. in. | 48 sq. in. | 50 sq. in. | 42 sq. in. | 52 sq. in. | 54 sq. in. |

Important: For safe operation and proper performance of this product and to comply with certification, listings, and building code acceptances, use ONLY Peterson Real-Fyre® controls, parts, and accessories that have been specifically listed or certified for use with this burner system. Use of other controls, parts, or accessories is prohibited and will void all warranties, certifications, listings, and building code approvals, and may cause property damage, personal injury, and loss of life.

INSTALLING THE DAMPER CLAMP

A damper clamp is provided as a means to prevent full and/or accidental closure of the fireplace damper when installed as illustrated (Fig. 5-2). When the gas log set is operating, the damper must be fully open. To install the damper clamp:

1. Open the fireplace damper.
2. Place the damper clamp over the damper blade (Fig. 5-2).
3. Tighten the set screw of the damper clamp with pliers or a wrench so that it affixes to the damper blade. The clamp must be permanently installed.



4. Should the damper clamp not fit, install a permanent damper stop or provide some other means of preventing full and/or accidental closure of the damper.

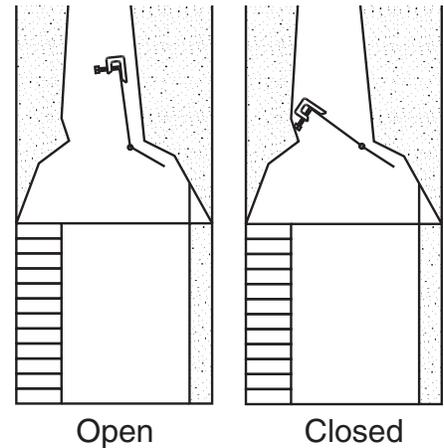


Fig. 5-2

INSTALLATION

Refer to the **PARTS LIST** when installing the Real-Fyre® gas log set

WARNING: Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

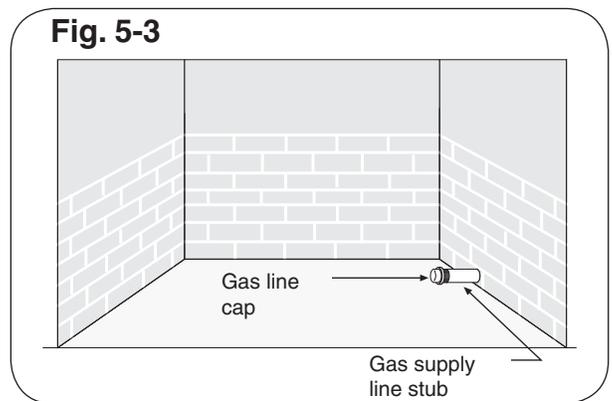
1. Carefully unpack the burner system. Check the **PARTS LIST** to be sure all parts are included.
2. **Check to be sure that the Real-Fyre® gas log set is designed for the type of gas that fuels the fireplace.**
3. Be sure the gas supply to the fireplace is turned off.
4. Clean the fireplace floor of any dirt or ashes.
5. Remove the cap from the gas supply line stub in the fireplace (Fig. 5-3).

Caution: Be sure that when removing the cap, the stub does not turn, loosening the connection inside the wall.

PLACEMENT OF GRATE AND BURNER

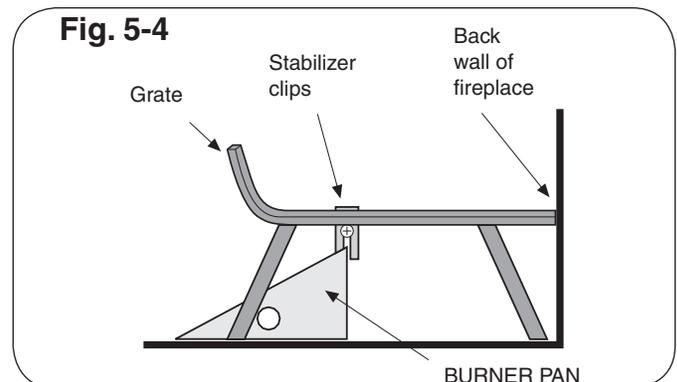
The Real-Fyre® grate is modeled after wood-fire grates to add to the natural wood-fire appearance of the log set. Its heavy duty construction and design provides a better fit - even in narrow, shallow fireboxes - and works with the log set to provide an attractive flame pattern.

To position the Real-Fyre® gas log set properly in the fireplace, place the grate as far back in the fireplace as possible, centered left-to-right (Fig. 5-4). The grate is tapered. The widest side should face forward.



Install the stabilizer clips on the grate bars so that the slots of the stabilizer clips fit over the back edge of the burner pan. Use the nuts and bolts provided to secure the clips in position.

Remove grate for gas connection and granule/ember placement.

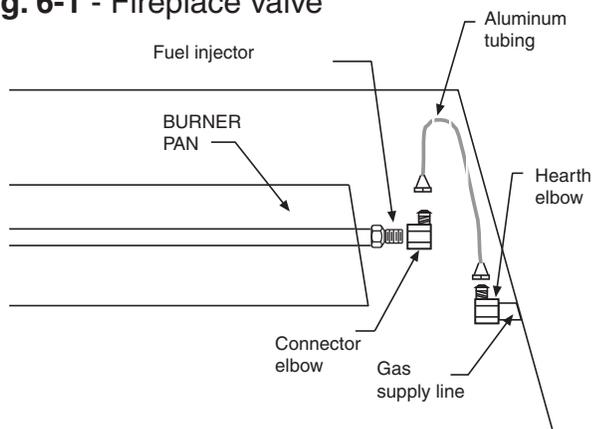


INSTALLATION (cont.)

CONNECTING THE GAS SUPPLY

1. The burner pan is supplied with a fuel injector for natural gas. **The fuel injector must be used in ALL installations.** The fuel injector has a precisely sized orifice to ensure only the proper quantity of gas enters the burner. This allows maximum performance and gas conservation.
2. When installing the log set, **use Teflon tape or pipe compound resistant to the action of gas on all threaded male connections except brass to brass connections.**
3. **Installing the gas log set (see Fig. 6-1)**
 - a. Attach the large adapter (Item 9a) to the gas supply stub in the fireplace. Use Teflon tape or pipe compound on the stub. Tighten securely. Connect the tubing to the adapter.
 - b. Attach the smaller adapter (Item 9c) to the fuel injector on the burner pan using Teflon tape or pipe compound and tighten securely.
 - c. Connect the open end of the flex tubing to the small adapter. Tighten securely.
 - d. Use a long-necked butane lighter, or lay a lighted match next to the burner pipe, and carefully turn on the gas supply until the burner ignites.
 - e. Test for leaks at all connections with a soapy water solution. **Never use an open flame to check for leaks.**
 - e. Turn off gas supply.
 - f. Proceed to GRANULE PLACEMENT.

Fig. 6-1 - Fireplace valve

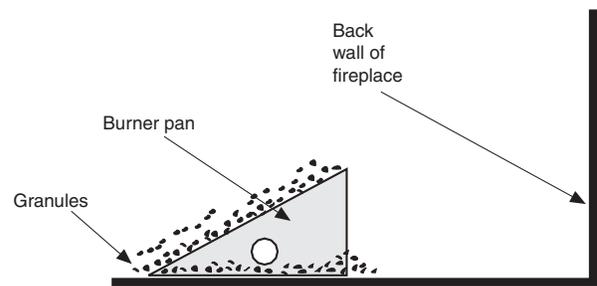


GRANULE PLACEMENT

The granules supplied with the unit are specially selected for use with natural gas. They maximize flame distribution and reduce carbon buildup.

1. With the burner pan off and properly positioned in the fireplace, fill the burner pan completely with the granules. **Avoid spilling the granules on the Peterson control, if one is in place.**
2. Slope the granules at the same angle as the burner pan. This is important to ensure quiet lighting and even flame distribution.
3. Pour a small amount of the granules along the outside bottom edges and back of the burner pan (Fig. 6-2). This prevents flame diversion.

Fig. 6-2



GLOWING EMBERS PLACEMENT

Real-Fyre® glowing embers are specially formulated and sized to create the most authentic, uniform glow, duplicating red hot coals under the grate. They are a major element in the beautiful realism of Real-Fyre® gas log sets. All materials used are nonflammable and inert, containing no asbestos.

1. Sprinkle the Real-Fyre® glowing embers lightly and evenly over the entire surface of the granules (Fig. 6-2). For Charred series log sets see page 9.

GRATE REPLACEMENT

1. Reposition the grate in the fireplace over the burner pan. Make sure the stabilizer clips slide over the back edge of the burner pan.

LOG PLACEMENT

The beauty and design of the Real-Fyre® gas logs are the result of skilled craftsmanship, research, and engineering. The fine quality materials used to mold the logs are formulated from kiln-fired ceramics, superior refractories and the best expanded shales and aggregates, exactly proportioned. Added to this material are steel reinforcing rods, precisely sized and designed to prevent breakage. This creates realistic, long-lasting logs. Their durability has been proven by over a half century of use in family homes. Real-Fyre® logs are guaranteed for as long as you own them. Hairline cracks are common and may appear after the first use. This will not affect the integrity of the logs or the operation.

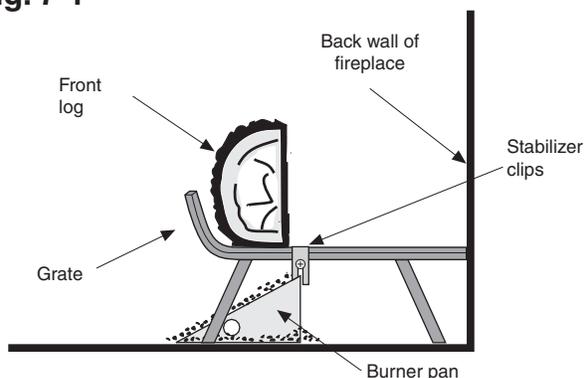
Each log is skillfully designed and crafted to duplicate natural wood. Deep, rugged bark textures and hand-painted highlighting challenges the viewer to tell whether they are looking at real wood logs or Real-Fyre® logs. Knotholes, branch stubs, and peeled-away bark in many styles also add to the realism of the Real-Fyre® gas log set.

DESIGNER AND CLASSIC SERIES LOG PLACEMENT

(For Charred series log sets see page 9).

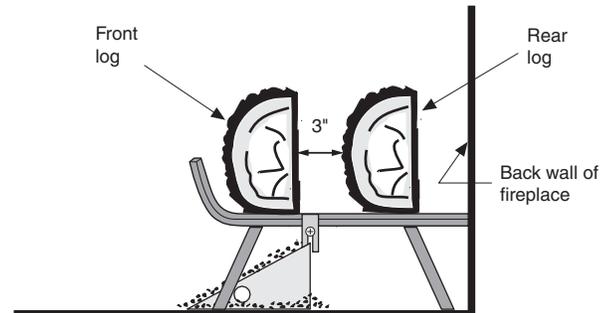
1. **Log placement is very important for the proper operation and performance of the Real-Fyre® gas log set.** Although you have some flexibility in the log arrangement, it is necessary to follow the log placement instructions carefully to fully enjoy the log set.
2. The longest log is placed on the front of the grate with the bark of the log facing forward. If you have a heat chamber built into the log style, it should be facing the rear of the fireplace (Fig. 7-1).
3. The second longest log (Item 2) is placed on the rear of the grate with the bark of the log facing forward. If you have a heat chamber built into the log style, it can face forward or to the rear of the fireplace as you desire.

Fig. 7-1



Be sure to provide a minimum of 3" between the front and rear log (Fig. 7-2). This will create the energy efficiency and heat radiating effect of the log set and will also reduce carbon buildup.

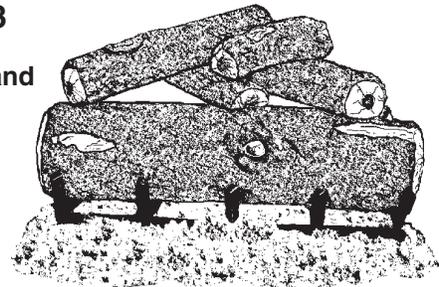
Fig. 7-2



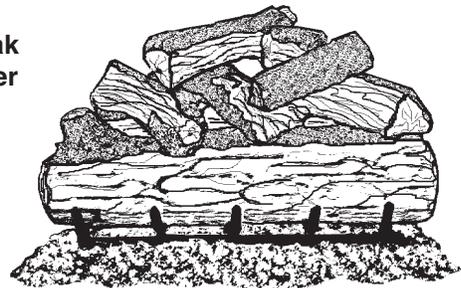
4. Top logs should be placed diagonally with space between the logs so that the flames are not choked off. Top logs may be moved to achieve the desired flame pattern. Some carbon buildup (sooting) may be observed where the flames impinge on the logs. Unless the sooting is excessive, this should not be a concern. If sooting is excessive, rearrange the top logs so there is less flame impingement. Examples of log stacks are shown in Fig. 7-3.

Fig. 7-3

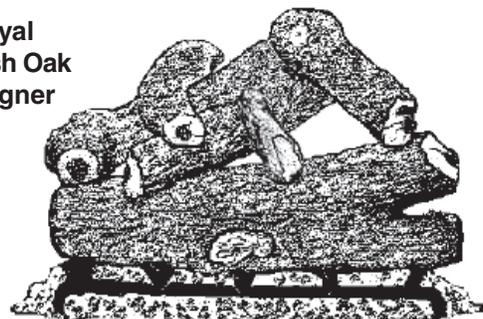
Woodland Oak



Split Oak Designer Plus



Royal English Oak Designer



CHARRED SERIES SUPPLEMENTAL INSTRUCTIONS

These instructions must be used with the Charred series gas log set series

EMBER COALS PLACEMENT

Attach the ember bed to the burner by slipping it onto the back edge (center left to right) with the perforated section facing towards the back fireplace wall.

Cover the surface of the ember bed with the ember coals (Fig. 8-1). For best glowing performance, they should be applied evenly and pulled slightly apart so the fibers are somewhat loose. (It is not necessary to pile the entire bag of the ember coals. More ember coals may be added after completion of the entire installation.)

GRATE REPLACEMENT

Follow the instructions on page 7.

Fig. 8-1



Fig. 8-1a



Note: Ember bed(CHD-01) included with Charred Series log sets only.

CAUTION: Burn hazard. Logs will remain hot for some time after use.

YOU MUST MAINTAIN THE LOG LAYOUT AS SHOWN TO ENSURE PROPER OPERATION OF THE LOG SET. IF YOU NEED TO REPOSITION ANY LOG TO MAINTAIN THE PROPER LAYOUT, USE HEAT RESISTANT GLOVES OR ALLOW LOGS ADEQUATE TIME TO COOL BEFORE HANDLING.

CHARRED SERIES SUPPLEMENTAL INSTRUCTIONS

CHARRED SERIES LOG PLACEMENT

Place the long bottom rear log (Log #2) on the back of the grate with the flat hollow side facing the rear of the fireplace. The two sections of the front log (Logs #1A & 1B) are placed on the front of the grate with the charred sections facing each other and positioned approximately 1" apart at the top (Fig. 8-2). There should be 3" between the front and rear logs.

Place the two top knothole logs (Logs #3 & 4) so that one end rests on each front log (Logs #1A & 1B) and the other end on the rear log (Log #2). The charred sections should be over the opening between the front and rear logs (Fig. 8-3).

Place the small top charred log (Log #5) between the knothole logs so it rests on the rear log (Log #2) and the right-hand front log (Log #1B) with the charred section facing the front (Fig. 8-4).

Place the curved top charred log (Log #6) so the charred section rests on the left-hand front log (Log #1A) and the other end rests on the middle of the right top knothole log (Log #4); see Fig. 8-5.

Place the additional top log (Log #7) on the top in the desired position. *Additional log not available with 18" log set.*

** Other options may be chosen for top log placement.*

Light the log set, referring to installation instructions for procedures. More ember coals may be placed on the ember bed for the added realism of a burning-wood look.

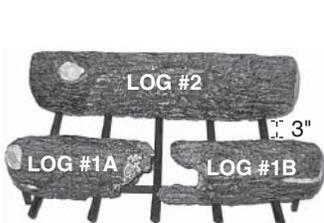


Fig. 8-2



Fig. 8-3

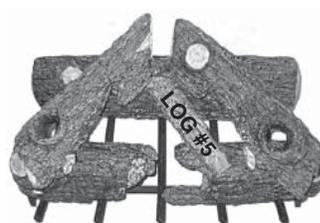


Fig. 8-4

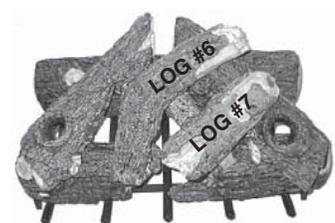


Fig. 8-5

Note: Charred Oak (CHD) log set used for illustration.

OPERATING THE LOG SET - LIGHTING AND EXTINGUISHING

FOR YOUR SAFETY, READ BEFORE LIGHTING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result, causing property damage, personal injury, or loss of life.

- A. BEFORE LIGHTING,** smell all around the gas log set area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- B. IF YOU SMELL GAS:**
- **Shut off the gas to the appliance.**
 - **Extinguish any open flame.**
 - **If odor continues, keep away from the appliance, and immediately call the gas supplier or fire department.**
- C.** Do not use the gas log set if any part has been underwater. Immediately call a qualified service technician to inspect the gas log set and to replace any part of the control system and any gas control that has been underwater.

LIGHTING THE GAS LOG SET

1. Lay a lighted long-stem match on the surface of the embers near the gas inlet (**do not hold the match in your hand**) or use a lighted long-necked butane lighter.
2. Slowly turn the fireplace remote valve to the **ON** position. The log set should light.
3. If the log set does not light before the match goes out, immediately turn the valve off.
4. Wait approximately five (5) minutes to clear out any gas, and repeat steps 1-3 above. Smell for gas including near the floor. If you smell gas, stop and follow step B above. If you don't smell gas, proceed.
5. If the log set fails to light again, turn off the valve and contact the dealer or gas supplier.

TURNING OFF THE GAS LOG SET

1. To extinguish; simply turn the valve to the **OFF** position. Be sure the valve is turned completely off to avoid any gas leakage.

NOTES PAGE

TECHNICAL DATA AND SPECIFICATION INFORMATION

MAINTENANCE

Once installed and operating properly, the Real-Fyre® gas log set requires very little maintenance. You should inspect the log set and control annually for the following:

- 1. Excessive sooting** - Some sooting of the log set is normal and adds to the appearance of burned wood. If sooting accumulates, you may brush the soot off with a stiff brush. Do not use water or soot cleaners to clean off the soot.
- 2. Settling of glowing embers and granules** - Moisture may cause the granules and glowing embers in the burner pan to settle and affect the burn. Using a screwdriver or flat blade knife, carefully stir the granules and embers, loosening the materials.
- 3. Debris around the burner** - Inspect the burner pan to be sure it is free of any debris.

SERVICE

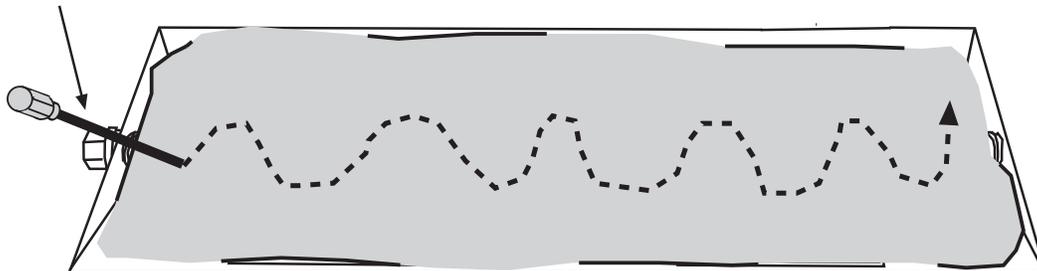
While some minor service conditions may be handled by the owner of the log set, it is recommended that a qualified service technician be called to service the gas log set and burner should service be required. The TROUBLESHOOTING section of these instructions serves as a guide for ensuring optimum performance of the gas log set.

FLAME DESCRIPTION

Observe the flames. The main burner flames should be blue at the base and a combination of blue/yellow at the body and at the tips. They should be 5" to 8" above the logs, with the center flame being the tallest. Flames in the ember burner should be 1/4" above the embers.

To adjust the flame pattern, take a long blade screwdriver or similar tool and stir the granules until the desired pattern is achieved. **DO NOT REMOVE GRANULES FROM THE BURNER PAN**

Long bladed screwdriver
(or similar)



Insert blade into granules and stir in various places until desired flame pattern is achieved.

TROUBLESHOOTING THE GAS LOG SET

| SYMPTOM | CAUSE | SOLUTION |
|--|--|---|
| <p>1. Excessive smoking and sooting</p> <p>Note: Like burning natural firewood, the Real-Fyre® gas log set is designed to burn with a yellow smoky flame. Some sooting is common and desirable.</p> | A. Poor draft or down draft | A. Check for chimney blockage. Be sure chimney is at least 3' taller than anything within 10' of it in all directions. If not, consult a chimney sweep. Chimney cap or fan may help. Under severe conditions, you may need to open a window near the fireplace about 1" to 2" when burning the log set. |
| | C. Damper closed | C. Open damper fully when operating gas log set. |
| | D. Set is positioned too close to the front of the firebox | D. Move set so that the back of the grate touches the back wall of the firebox. |
| | E. Improper log placement | E. Be sure the bottom logs are spaced at least 3" apart. Top logs should be placed to minimize flame impingement. |
| | F. Flue is less than 8" in diameter | F. Remove the log set. Inadequate fireplace ventilation. |
| <p>2. Low flame</p> | A. Incorrect log set size for burner system | A. Consult the dealer for proper set. |
| | B. Insufficient gas supply | B. Other gas appliances may be competing for gas supply. Consult installer or plumber. Orifice size is based upon 7" w.c. pressure for natural gas. Plumbing must supply adequate pressure. |
| | C. Blockage or kink in connector kit, plumbing or burner orifice | C. Clean out blockage. If connector kit is kinked, replace it. |
| | D. Valve not fully open | D. Open valve fully. |

TROUBLESHOOTING THE GAS LOG SET (cont.)

| SYMPTOM | CAUSE | SOLUTION |
|--|--|---|
| 3. Uneven flame distribution (Lower at one end of the burner) | A. Clogged or blocked portholes | A. Portholes can be cleared of foreign object by running a wire through them. |
| | B. Insufficient gas pressure and/or supply | B. Consult installer or plumber (see solution 2b). |
| | C. Granules may be packed down too tightly or not evenly | C. Loosen granules around burner pipe by running a kitchen knife along both sides of pipe. Even out granules in burner pan. |
| | D. Auxiliary shut-off valve partially closed | D. Open valve fully. Usually, you will find this along the wall 3' from the fireplace. |

WARRANTY

PETERSON VENTED GAS LOG SETS LIMITED WARRANTY

All Peterson gas logs are **WARRANTED for as long as you own them (lifetime)**.

All Peterson burner assemblies are **WARRANTED for TEN (10) YEARS**.

SPK-26 controls are covered by a **THREE (3) YEAR "All Parts" Warranty**.

All other Peterson valves, pilots, and controls are covered by a **ONE (1) YEAR Limited Warranty (excluding batteries)**.

PLEASE KEEP A COPY OF YOUR SALES SLIP FOR PROOF OF PURCHASE

This warranty applies to the original purchaser and to single family residential use only. It commences from date of purchase, and is valid only with proof of purchase.

This warranty does not cover parts becoming defective through misuse, accidental damage, electrical damage, improper handling, storage, and/or installation. Product must be installed (and gas must be connected) as specified in the instructions or operator's manual, by a **qualified professional installer**. Accessories, parts, valves, remotes, etc., when used must be Peterson Co. product.

This warranty **does not** apply to rust, corrosion, oxidation, or discoloration, unless the affected component becomes inoperable. It **does not** cover labor or labor-related charges.

This warranty specifically excludes liability for **indirect, incidental**, or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specified legal rights, and you may have other rights that may vary from state to state.

For additional information regarding this warranty, or to place a warranty claim, contact the R.H. Peterson dealer where the product was purchased.

**TO REGISTER YOUR PRODUCT ONLINE GO TO: WWW.RHPETERSON.COM,
AND CLICK ON PRODUCT REGISTRATION. THANK YOU FOR YOUR PURCHASE.**